



Ranch Management Consultants, Inc.

## RFP School Refund Policy

RMC offers a money-back guarantee for the Ranching For Profit School. If someone attending the school is dissatisfied with the value, they can receive a full refund, including their deposit. To receive the refund they must:

1. Make the request within 6 days after the last day of the school.
2. Have attended at least the first 5 days of the school.
3. Have expressed dissatisfaction to the instructor at the school
4. Communicate to RMC in writing why they believe the school failed to deliver value.
5. Have paid the tuition themselves.

Someone enrolled in the school who notifies us at least 72 hours prior to the first day of the class that they will be unable to attend the class can have their tuition refunded minus their non-refundable \$300/person deposit. Alternatively, 100% of their tuition, including the deposit, can be applied toward a Ranching For Profit School that is held within 13 months of the school in which they originally enrolled, for them or for someone else from their business. However, if an enrolled student does not show up at the class, and did not notify RMC at least 72 hours prior to the class, they will lose their deposit. Their tuition minus the deposit can be refunded or applied toward enrollment in another school.

If tuition for the school increases before the student re-enrolls in the school they will be billed for the difference between what they paid and the new tuition. If they don't want to pay the higher tuition and ask for a refund, all but the deposit will be refunded.

RFP instructors have the authority to expel students who interfere with the learning of others. Expelled students will have their tuition refunded minus the \$300 deposit.

This refund policy applies to new students and alumni repeating the school.

### **The Ranching For Profit School & Executive Link Program**

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